



Q- COMMUNITY MEMBERS OF IRELAND TEA TIME CATCH-UP

27TH SEPT 2023 : CO-HOST MARY CONLON



OPEN DISCLOSURE AWARENESS WEEK 2023

From October 2nd to October 6th, the HSE marked the importance of open disclosure for patients and service-users, their support persons and caregivers – all of whom have a crucial role to play in open disclosure and in improving patient safety. See our website for resources on staying up-to-date on #opendisclosure.



Learn more about mandatory Open Disclosure training for HSE staff on our website.

***Click text to access.**

LATEST RESOURCES & EVENTS



Q Annual event - Join us for the highlight of the Q year!

- 16 - 17 October (virtual event)



Q Visits

- Opportunities to learn about how organisations inside and beyond the health and care sector support change and improvement, and to take that learning back to your own area of work. Dates linked below:
 - 7 Nov 2023
 - 22 Nov 2023

How to build and lead effective networks and communities

- How to build and lead online communities: 12.30 - 14.00, 27 Nov 2023
- How to build and lead effective Communities of Practice: 12.30 - 14.00, 01 Dec 2023
- How to be an effective Network Weaver: 12.30 - 14.00, 23 Jan 2024
- Systems convening: leading social learning to transform your system: 12.30 - 14.00, 06 Feb 2024

New to Q Webinar

- 07 Dec: 12.00- 13.00

***Click text to access.**

Nurturing and Weaving Networks SIG

- Network Weaving Toolkit
- Join the SIG

WELCOME

We are delighted to welcome **3** new Q-members!
Welcome to the Community!



Alison Dwyer

- Clinical Audit Facilitator with the National Centre for Clinical Audit

Mary Bedding

- Patient Safety Strategy Coordinator, South South West Hospital Group

Florina Rizoica

- QPS Analyst, HSE National Quality and Patient Safety Directorate



Join us:

15 November, 4pm

- Co-host: Rob Cunney
- Invite a buddy who is interested in quality improvement or patient safety!

NEXT
TIME!

WALK AND TALK IMPROVEMENT



Latest episodes from the All-Ireland podcast series:
Walk and Talk Improvement: Ideas for Safe Quality Care

Ep 7: It's Not About the Big Things: leaders on leadership

- Dr Maureen Flynn, HSE, speaks to two leaders in nursing and midwifery about how they are creating a culture of safety for people, with a particular focus on women and babies in maternity services across Ireland and Northern Ireland. Featuring:



Grainne Milne

- Director of Midwifery, HSE Louth Hospitals, Ireland

Denise Boutler

- Assistant Director, Quality, Safety, Patient Experience and Innovation, Public Health Agency, Northern Ireland.

Ep 8: Bearing Witness: through life and death

- Juanita Guidera, HSE, explores the impact of patient partnership on the development of the HSE National Clinical Guidelines for Post Mortem Examination Services, why patient partners become involved in this work, and how patient engagement elevated and improved this work. Featuring:



Professor Linda Mulligan

- Chief State Pathologist

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Mairie Cregan

- Member of Patients for Patient Safety Ireland