



Ionad Náisiúnta  
d'Iniúchadh Cliniciúil

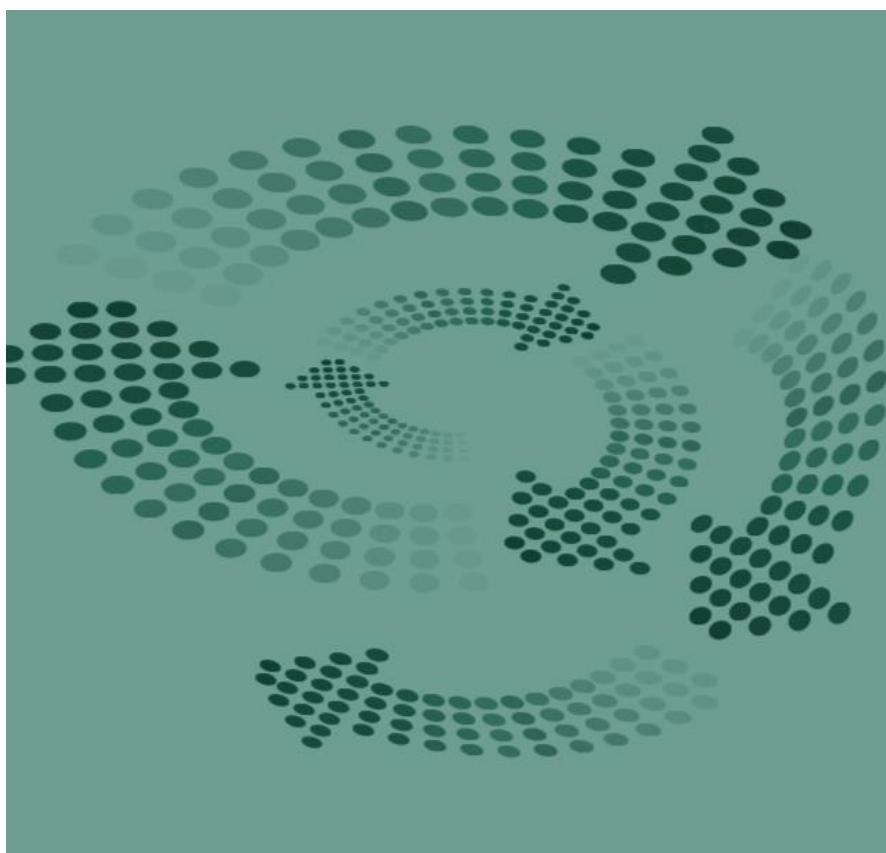
An Stiúrthóireacht um Ardchaighdeán  
agus Sábháilteacht Othar

National Centre  
for Clinical Audit

National Quality and Patient  
Safety Directorate

## HSE National Centre for Clinical Audit

### Annual Report 2022



## Reader Information

<b>Title:</b>	HSE National Centre for Clinical Audit, Annual Report 2022
<b>Purpose:</b>	The purpose of this Annual Report is to provide an update on Year 1 of the HSE National Centre for Clinical Audit and its agreed programme of work, which is aligned to the recommendations of the HSE National Review of Clinical Audit Report (2019).
<b>Developed by:</b>	HSE National Centre for Clinical Audit
<b>Approved by:</b>	Chief Clinical Officer, Dr. Colm Henry, Chair, National Steering Group for Clinical Audit  National Clinical Director, NQPSD, Dr. Orla Healy, Co-Chair National Steering Group for Clinical Audit
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<b>Contact Details for further information:</b>	HSE National Centre for Clinical Audit Email: <a href="mailto:ncca@hse.ie">ncca@hse.ie</a> Twitter: @hsencca Website: <a href="https://www2.healthservice.hse.ie/organisation/ncca/">https://www2.healthservice.hse.ie/organisation/ncca/</a>
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for Clinical Audit

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## Annual Report 2022

### HSE NCCA Aim

- Action the implementation of the recommendations of the National Review of Clinical Audit Report 2019
- Ensure a strategic, integrated approach to all clinical audit activity and developments.



### HSE NCCA Role

- Promoting clinical audit as an essential quality and patient safety tool in Irish healthcare.
- Lead on the implementation of best practice in clinical audit across the healthcare landscape.
- Co-ordinate the commissioning of new national clinical audits.



## KEY DEVELOPMENTS IN CLINICAL AUDIT 2022

### Recommendations:

The HSE NCCA and the National Steering Group for Clinical Audit collaborated with all stakeholders in clinical audit to implement 56% of recommendations from the HSE National Review of Clinical Audit 2019



### Resources:

A new HSE NCCA website was launched. This website is home for all new clinical audit resources, including "Nomenclature: A Glossary of Terms for Clinical Audit."



### Training:

The HSE NCCA, in partnership with the Clinical Audit Support Centre, UK implemented a Clinical Audit Training Programme. This programme was delivered to over 700



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## 1. Background and Context

The *HSE National Review of Clinical Audit* was commissioned by Dr Colm Henry, Chief Clinical Officer (CCO) of the HSE in October 2018, to ensure the continued development of the essential role of clinical audit, in order to protect patients and promote improved patient outcomes by fostering learning and improvement in healthcare.

### Key Findings of the HSE National Review of Clinical Audit Report (2019) included:

- “There is an absence of a Clinical Audit Governance structure which commissions the programme of work (developing a co-ordinated National Strategy, commissioning and prioritisation of National Clinical Audits, providing guidance and oversight) over each of the audits undertaken by clinical audit service providers.
- There is an opportunity to improve collaboration and communication between the HSE and clinical audit service providers regarding clinical audit governance, guidance and the implementation of recommendations.
- Support for Local Clinical Audit is currently limited. While National Clinical Audit guidance is provided by the HSE and clinical audit service providers, tools and supports for local clinical audit are provided but not maintained. Training for local clinical audit is no longer provided by the HSE”.

Following the publication of the Report in November 2019, the CCO progressed to action the following recommendation from the report:

*“Assess options for future governance arrangements which could provide senior leadership for clinical audit at a national level in the health service.”*

The CCO commenced a process to assess options for a future national governance structure for clinical audit, through interviews with key senior stakeholders within the HSE and the National Office of Clinical Audit (NOCA). Amongst the conclusions reached was the recommendation that an office of clinical audit be created within the remit of the CCO.

The National Centre for Clinical Audit Project Team was appointed to implement this new governance arrangement (Appendix 1 and 2). Their work was scheduled to progress as a priority in 2020, however due to ongoing HSE commitments with the Covid-19 pandemic; the project teams work plan was deferred in the short term,

In February 2021, the CCO requested that the project be revisited, with a view to setting up the office for clinical audit. An interim project team within the then National Quality Improvement Team (NQIT), now National Quality and Patient Safety Directorate (NPQSD) was established to facilitate initial scoping, development and implementation of an agreed work programme in line with the HSE National Review of Clinical Audit Report 2019 Recommendations.

Seed funding for the establishment of the clinical audit office, now named the ‘HSE National Centre for Clinical Audit’ (NCCA) was secured from the *Sláintecare Reform Programme (Integration Innovation Funds Round 2)*. The funding obtained will be utilised for a period of 2 years to support the recruitment of key posts to the HSE NCCA and to progress the initiation of its work plan.





The purpose of this Annual Report is to provide an update on Year 1 of the HSE National Centre for Clinical Audit and its agreed programme of work, which is aligned to the recommendations of the HSE National Review of Clinical Audit Report (2019).

## 2. Key Developments in Clinical Audit 2022

### 2.1 Establishment of the HSE National Centre for Clinical Audit

The HSE National Centre for Clinical Audit (NCCA) was launched on 14<sup>th</sup> April 2022 (*HSE Press Release, HSE National Centre for Clinical Audit, April 2022*)

The aim of the HSE NCCA is to:

- Action the implementation of the recommendations of the National Review of Clinical Audit Report 2019
- Ensure a strategic, integrated approach to all clinical audit activity and developments.

The role of the HSE NCCA is to:

- Promoting clinical audit as an essential quality and patient safety tool in Irish healthcare.
- Lead on the implementation of best practice in clinical audit across the healthcare landscape.
- Co-ordinate the commissioning of new national clinical audits, and engage with service providers regarding these audits.

The creation of the HSE NCCA strengthens the development of an end-to-end process for clinical audit in accordance with the recommendations in the National Clinical Audit Review Report 2019. Furthermore, it will ensure that the HSE can meet the needs of all multi-disciplinary stakeholders involved in clinical audit across the Irish healthcare system.

The HSE NCCA is building the capacity and capability of HSE staff, services and stakeholders to standardise and promote the implementation of the recommendations of the HSE National Review of Clinical Audit Report (2019) under the five key pillars:

- National Governance for Clinical Audit;
- Local Governance for Clinical Audit;
- Education and Training for Clinical Audit;
- Education and Training Resources for Clinical Audit;
- Legislative Changes affecting Clinical Audit.

This is being conducted in collaboration with the National Quality and Patient Safety Directorate (NQPSD), HSE Services, clinical audit service providers that are funded by the HSE, external stakeholders and Patient Representative Groups.



## 2.2 Establishment of the HSE National Steering Group for Clinical Audit

The HSE National Steering Group for Clinical Audit was established in June 2021 to provide a coordinated strategic approach for Clinical Audit activity and provides central oversight of National Clinical Audit service providers (as per National Steering Group Terms of Reference). The membership of this steering group is outlined in **Appendix 3**.

An evaluation survey was undertaken in June 2022. Based on feedback received from the evaluation process, the Steering Group Terms of Reference have been updated to reflect the addition of new members. Additionally, the frequency of meetings moved from monthly to bi-monthly from September 2022. See **HSE National Steering Group for Clinical Audit Evaluation Report 2022** for further details.

The Steering Group held a total number of 7 meetings throughout 2022 (January, February, March, April, June, September and November). Average attendance at these meetings was 72%. The Steering Group actioned 57 items, 60% of which were completed, with 40% remaining in progress.

## 2.3 HSE National Review of Clinical Audit Report (2019), Implementation of Recommendations

The NCCA have aligned their programme of work to the recommendations of the HSE National Review of Clinical Audit Report (2019). By the end of 2022, projects had commenced to implement all 25 recommendations from the Clinical Audit Review Report. Overall, 14 (56%) recommendations were fully implemented by year-end 2022. The remaining 11 (44%) recommendations will be progressed throughout 2023.

## 2.4 National Nomenclature for Clinical Audit

In January 2022, the HSE National Centre for Clinical Audit Nomenclature – A Glossary of Terms for Clinical Audit, was published. The Nomenclature document contains an agreed glossary of terms produced as part of the National Review of Clinical Audit Report 2019 and is hosted on the HSE NCCA web page.

## 3. Governance for HSE National Centre for Clinical Audit

The establishment of the HSE NCCA aimed to strengthen the development of an end-to-end process for clinical audit in accordance with the recommendations in the report and meet the needs of clinical audit service providers and multidisciplinary stakeholders. Key to this aim was to implement a governance structure for clinical audit nationally. This governance structure has now been fully implemented and is outlined below in Appendix 1.

In summary, the NCCA is responsible for co-ordination of projects within each of the 5 key strategic pillars mentioned above. This work is overseen by the Assistant National Director of the NCCA, who reports to the National Clinical Director of the Quality and Patient Safety Directorate, who in turn reports to the CCO. Updates regarding the ongoing work within each of the pillars is also reported to The National Steering Group for Clinical Audit. The steering group also receives updates and input from National Clinical Audit Service providers.



Throughout 2022, this governance structure has ensured that the continued development of the essential role of clinical audit has been conducted in a strategic, co-ordinated fashion and in collaboration with all key stakeholders.

## 4. Update on HSE National Centre for Clinical Audit Operations Plan

### 4.1 HSE National Centre for Clinical Audit Work Streams

The HSE National Review for Clinical Audit Report 2019 contained a total of 25 key recommendations which are split into five key pillars of work to be implemented on a phased basis. 14 of these recommendations were implemented in 2022 and the remainder of the recommendations will be progressed throughout 2023.

The NCCA operations plan contains five key pillars of work and details how each of the recommendations will be implemented. Each pillar is a distinct work stream. In 2022, the HSE NCCA collated individual Terms of Reference and Project Initiation Documents for each work stream. The HSE National Steering Group for Clinical Audit have reviewed and approved these documents. Work continues to progress and support the establishment and implementation of the 5 working groups as detailed below.

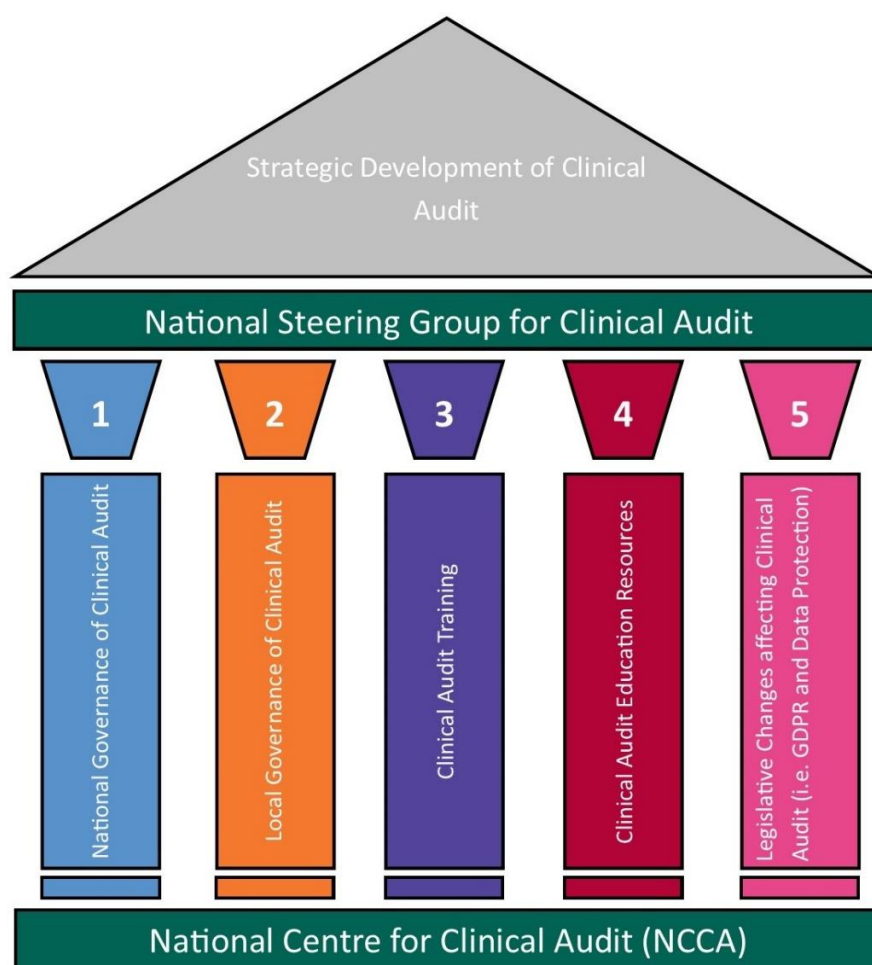


Figure 1: The Strategic Development of Clinical Audit in Ireland





## 4.2 Work Stream 1: Governance for National Clinical Audit

A significant number of actions are being progressed by the NCCA in consultation with the National Steering Group for Clinical Audit with regards to the governance of National Clinical Audit. The production of a paper titled, '*National Clinical Audit Commissioning and Decommissioning Position and Discussion Paper 2022*' has been a priority.

The purpose of this position and discussion paper is to:

- Provide a summary of current practice with the commissioning of National Clinical Audits in Ireland.
- Provide an overview of best practice when commissioning and decommissioning National Clinical Audits.
- Identify a proposed pathway for the commissioning and decommissioning of National Clinical Audits in Ireland.

The NCCA consulted with all National Clinical Audit service providers and asked them to submit a summary template of current clinical audit activity, registry programmes, funding streams and current governance arrangements to inform the production of this paper. It is forecast that this work will be completed in 2023.

## 4.3 Work Stream 2: Governance for Local Clinical Audit

In 2022, a significant number of actions regarding the governance of Local Clinical Audit were progressed by the NCCA in consultation with local clinical audit service providers.

The NCCA offered practical advice and support to those involved in local clinical audit throughout 2022. For example, from April to December 2022, the NCCA e-mail account was receiving an average of 60 to 100 emails per week from individuals seeking advice regarding clinical audits, training and other resources.

In addition, the NCCA has held meetings and have had ongoing engagement with the Irish Clinical Audit Network (ICAN).

In consultation with key stakeholders, a Business Case was developed for Local Clinical Audit Facilitator posts, which will be submitted for estimates process for 2024.

## 4.4 Work Stream 3: Clinical Audit Education & Resources

In keeping with the HSE National Review of Clinical Audit Review Report, the NCCA worked to produce educational resources for staff throughout 2022.

As already detailed, "Nomenclature – A Glossary of Terms for Clinical Audit", was published in January 2022. This document contained an agreed glossary of terms produced as part of the National Review of Clinical Audit Report 2019.

Furthermore, significant work was conducted on review and updating a "Practical Guide for Clinical Audit". Development of this document was at an advanced stage by end 2022 and was



forecast to be available for circulation by end of March 2023. An accompanying suite of templates/clinical audit toolkit will also be produced in 2023.

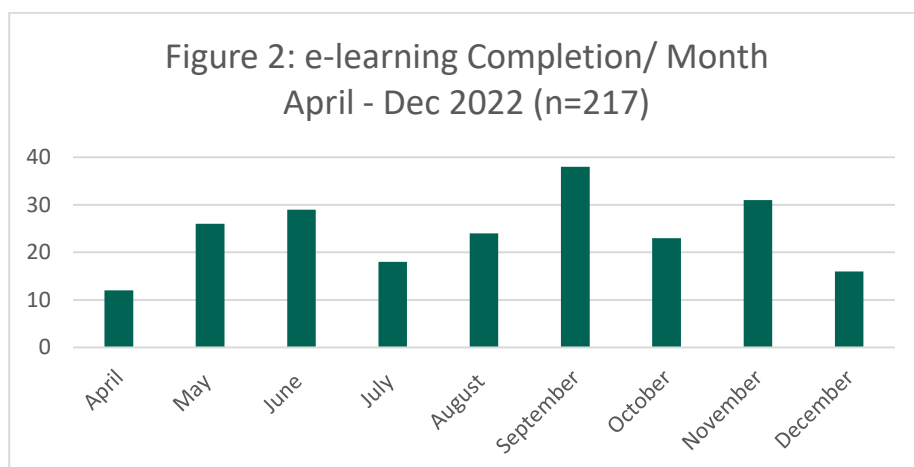
#### 4.5 Work Stream 4: Clinical Audit Training

##### HSE National Centre for Clinical Audit Training programme 2022

In 2022, the HSE NCCA, in partnership with the Clinical Audit Support Centre (CASC), UK established and implemented a Clinical Audit Education and Training Programme. This training programme commenced in April 2022 and a total of 12 training days and workshops were delivered between May and December 2022.

All of the **NCCA Clinical Audit training courses are CPD accredited with RCPI and NMBI**. Courses include:

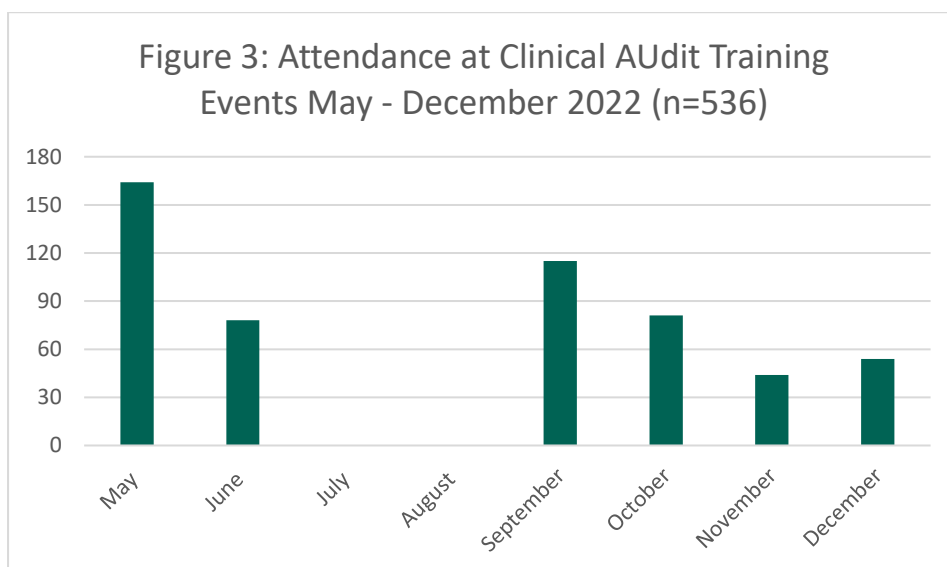
- **Fundamentals in Clinical Audit e-learning programme** went live in **April 2022** via HSELand and is available to access online 24/7. 10 CPD points are attained upon successful completion of the assessment. From April to December 2022, 217 individuals completed this course, the breakdown of which is illustrated below.



- **Fundamentals in Clinical Audit** (virtual training); 5 CPD points are attained from RCPI for Doctors and Allied Health Professionals and 6 CEUs from NMBI for Nurses upon successful course completion.
- **Fundamentals in Clinical Audit Workshops** (virtual training); 5 CPD points are attained from RCPI for Doctors and Allied Health Professionals and 6 CEUs from NMBI for Nurses upon course completion.
- **Advanced Course in Clinical Audit** (virtual training) 3 CPD points are attained from RCPI for Doctors and Allied Health Professionals and 6 CEUs from NMBI for Nurses upon course completion.
- **Train-the-Trainer in Clinical Audit** (In person training). Due to reduced staffing capacity and delays in recruitment, these sessions were deferred and rescheduled to March and May 2023.



- Full details of all clinical audit courses are available via the [HSE National Centre for Clinical Audit Training Programme 2022](#).



### Training Sessions in 2022

A total of **12 Clinical Audit virtual training days** were delivered from May 2022 with the final training session taking place on 7<sup>th</sup> December, 2022

A total of **536 learners** attended the virtual training sessions from May to December 2022.

A total of **217 learners** completed the Fundamentals in Clinical Audit E-Learning programme from April to December 2022.

All of the NCCA Education and Training sessions were evaluated – with **90%** of participants rating the training as **‘Very Good to Excellent’**- see the HSE National Centre for Clinical Audit Education and Training Evaluation Report Q2 and Q3/Q4, 2022 for further details.

## 4.6 Work Stream 5: Legislative Changes effecting Clinical Audit (GDPR & Data Protection) Work Stream

In order to progress this work stream, the NCCA had initial engagement with the HSE DPO team early in 2022. A project charter and terms of reference have been approved for this work stream. The NCCA planned to progress this work in 2023, upon recruitment of additional staffing resources.



## 4.7 HSE National Centre for Clinical Audit Communications Plan

Progression of each of the five work streams is dependent on communication with the multidisciplinary stakeholders involved in clinical audit. Consequently, in 2022, the NCCA developed a formal communication plan to maximise engagement with these stakeholders.

This communications plan included, but was not limited to:

- A Press release issued via HSE Internal Communications on 12<sup>th</sup> April 2022 welcoming the establishment of the NCCA.  
<https://www.hse.ie/eng/services/news/media/pressrel/hse-welcomes-new-national-centre-for-clinical-audit-ncca-.html>

- Creation of a generic email account: [ncca@hse.ie](mailto:ncca@hse.ie).

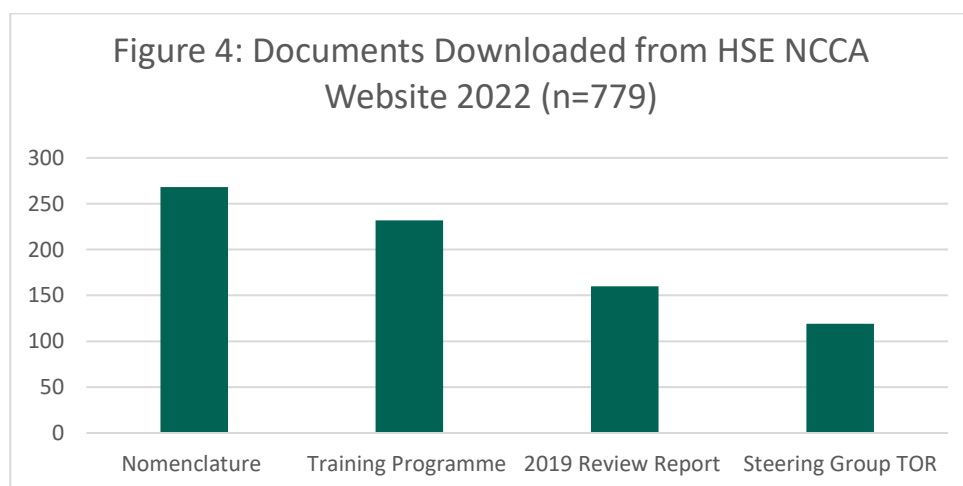
All clinical audit queries and correspondence are routed via this address. In 2022, there were 2,439 e-mail received by this account.

- Development of the NCCA Web Page:  
<https://www2.healthservice.hse.ie/organisation/ncca/>

In 2022, this website was viewed almost 5,000 times, and documents hosted on it were downloaded 779 times.

Figure 4 below illustrates the breakdown of these downloads.

- Launch of the NCCA Twitter account - [@hsencca](https://twitter.com/hse_ncca)
- By end of 2022, this Twitter account had 819 followers and was reaching an average of 2999 engagements per month. A goal of growing this account by 20 followers per month has been set for 2023.



#### 4.8 Clinical Audit/Quality Management Information System (QMIS)

The HSE National Review of Clinical Audit Review Report 2019 recommended that the HSE should publish and maintain a complete list of currently recognised National Clinical Audits. During 2022, the NCCA commenced the process of developing a Quality Information System (QMIS) in order to operationalise this recommendation. Progress to date includes:

- NCCA QMIS specification requirements have been collated (as per National Review of Clinical Audit Report Recommendations)
- NCCA have linked with a number of potential vendors to assess suitability, timelines and costings. NCCA also explored the possibility of a joint tender with HSE Research Team and also the possibility of linking with the HSE NIMS system
- All options were assessed but, deemed unsuitable due to limitations, costs and protracted timelines for NCCA.
- A procurement process is now underway via HSE Procurement as at November 2022.

#### 4.9 Review and provide feedback on National Clinical Audit reports

As an agreed action with the HSE National Steering Group for Clinical Audit, the NCCA receive all National Clinical Audit Reports prior to publication. These reports and recommendations are reviewed and summary briefing notes collated in advance of Service Provider Briefings. From the HSE perspective, the NCCA liaise with the National Clinical Audit Service Providers, CCO Office and NQPSD Office to ensure that all National Clinical Audit briefing dates are co-ordinated and communicated through the NCCA office.

In 2022, there were briefing sessions for the following audits:

- Irish Heart Attack Audit
- Irish National Audit of Stroke
- National Audit of Hospital Mortality
- Potential Donor Audit
- National Paediatric Diabetes Audit
- Major Trauma Audit
- Irish National ICU Audit

#### 4.10 Management and oversight of service level agreements with clinical audit service providers

The NCCA, in consultation with the CCO Office and National Director NQPSD co-ordinate the management and review of Service Level Agreements with National Clinical Audit Service Providers.





## 5. Performance Management

### 5.1 HSE National Centre for Clinical Audit Key Deliverables and Outcomes

#### Deliverables

- Governance for National Centre for Clinical Audit agreed and operationalised
- HSE National Centre for Clinical Audit Interim Team and NCCA programme operationalised
- HSE National Steering Group for Clinical Audit
- HSE National Centre for Clinical Audit Webpage
- HSE National Clinical Audit Education and Training Programme 2022
- HSE National Centre for Clinical Audit Work Streams x 4 – (commenced)
- NCCA Key Performance Indicators x 14
- HSE National Centre for Clinical Audit Commissioning and Decommissioning of National Clinical Audits Discussion/Position Paper (Draft)
- NCCA Annual Report 2022

#### Outcomes

- Establishment of HSE National Centre for Clinical Audit to provide strategic and operational support for Clinical Audit at National and Local level
- Establishment of HSE National Steering Group for Clinical Audit
- Establishment of HSE National Clinical Audit Work Streams
- Implementation of the recommendations of the National Review of Clinical Audit report 2019
- Strengthened development of the essential role of clinical audit to protect patients and promote improved patient outcomes by fostering learning and improvement in healthcare.

### 5.2 HSE National Centre for Clinical Audit Key Performance Indicators

Based on current activity, the National Centre for Clinical Audit have an agreed suite of key performance indicators (KPIs). See **Table 1** below for further detail.

NCCA KPI's	KPI Title	Description	Frequency
1	Board scorecard NCCA targets	Updates on NCCA activity	Monthly
2	Attendance at clinical audit training events	Attendee numbers a clinical audit courses	Quarterly
3	E-Learning user activity	Number of staff completions of e-learning module	Quarterly
4	e-learning evaluation ratings		Quarterly
5	Clinical audit training user satisfaction	% of overall satisfaction	Quarterly
6	National Steering Group for Clinical Audit attendance	Attendance number at meetings of group	Bi-monthly



7	National Steering Group for Clinical Audit actions completed	No. of Actions from Steering Group completed	Bi-monthly
8	NCCA Website views	No. of website views per quarter	Quarterly
9	NCCA website document downloads	Website stats from NQPSD Communications team	Quarterly
10	NCCA Twitter activity (no of followers increased by 20 each month)	Twitter stats for NCCA for NQPSD	Monthly
11	NCCA Twitter activity (ratings for top tweets)	Twitter stats for NCCA for NQPSD Communications Profile	Monthly
12	NCCA email account	# of emails received/# of emails sent	Weekly
13	Queries into NCCA email account	# of queries received / number of queries pending	Monthly

**Table 1: National Centre for Clinical Audit Key Performance Indicators**

## 6. Partnering with Patients and Service Users

The work of the HSE National Centre for Clinical Audit involves on-going communication and partnering with patient representative groups, patients, service users and their families. This work is critical to the success of the programme and in ensuring that the patient voice is heard and incorporated into all that the work of the HSE NCCA. The HSE National Steering Group for Clinical Audit currently has two patient representatives representing **‘Patients for Patient Safety Ireland’** and **‘National Patient Representative Panel’**

## 7. Stakeholder Involvement

The HSE NCCA is part of the wider HSE National Quality and Patient Safety Directorate (NQPSD). Regular collaboration across this directorate with QPS Improvement, QPS Intelligence, QPS Education, QPS Connect and QPS Incident Management was essential in achieving the HSE NCCA’s aims for 2022.

Throughout 2022, the HSE NCCA continued to engage with a number of stakeholders including, but not limited to, those listed below:

- National Clinical Effective Committee (NCEC) (DoH)
- National Office of Clinical Audit (NOCA)
- Royal College of Physicians, Ireland (RCPI)
- Clinical Design and Innovation (CDI)
- National Perinatal Epidemiology Centre (NPEC)



- Out of Hospital Cardiac Arrest Register (OHCAR)

The HSE NCCA was established with funding secured from the Sláintecare Reform Programme (Integration Innovation Funds Round 2). Consequently, the HSE NCCA provides updates on progress with each work stream to the Department Of Health /Slaintecare on a bi-annual basis.

The HSE NCCA also engaged with multi-disciplinary stakeholders representing local clinical audit. This included both formal meetings, support and advice. Those the NCCA engaged with included but were not limited to the Office of the Nursing and Midwifery Services Director (ONMSD), Irish Clinical Audit Network (ICAN), local clinical audit facilitators, QPS leads in Acute Hospitals and CHOs.

Regular planning meetings, after action reviews and course evaluations were conducted with the Clinical Audit Support Centre in order to plan and deliver an effective clinical audit training and education programme.

HSE NCCA have worked to build the brand of HSE NCCA by networking with other stakeholders. As part of this work, the HSE NCCA have attended and presented at Quality, Patient Safety and Clinical Audit Conferences/Symposiums throughout 2022 and a selection is listed below:

#### **Overview of NCCA Presentations and Articles**

- NOCA Clinical Leads Symposium 1<sup>st</sup> March 2022
- RCSI Hospital Group Clinical Audit Day 6<sup>th</sup> May 2022
- Nursing and Midwifery Digital Healthcare Conference 20<sup>th</sup> May 2022
- Deteriorating Patient and Improvement Programme (DPIP) Conference 14<sup>th</sup> June 2022
- National Patient Safety Office Annual Conference, 11<sup>th</sup> October, 2022
- National Women and Infants Health Quality and Safety Conference, 21<sup>st</sup> October, 2022
- Clinical Audit Leadership Summit, UK - “How Ireland is Re-invigorating Clinical Audit”, 10<sup>th</sup> November 2022
- HSE Quality and Patient Safety Symposium, 22<sup>nd</sup> November 2022
- NQPSD Symposium, 22<sup>nd</sup> November, 2022.

Additionally, the below articles were published in order to highlight the launch of the NCCA to stakeholders.

- HSE Health Matters Summer edition - article “Introducing the HSE National Centre for Clinical Audit “published June 2022
- World of Irish Nursing – article “Introducing the HSE National Centre for Clinical Audit” published July 2022



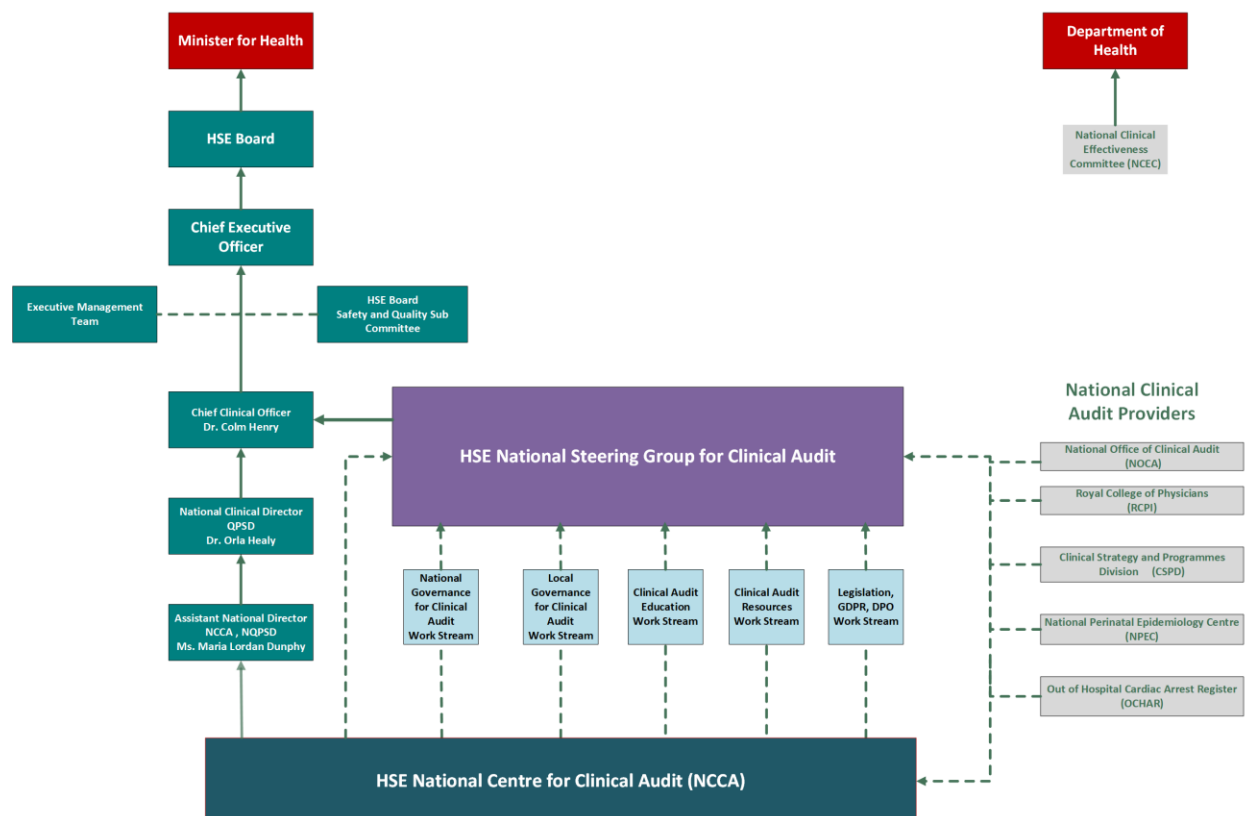
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5. HSE National Centre for Clinical Audit Web Page  
<https://preview.hse.ie/eng/about/who/nqpsd/ncca/ncca.html>
6. HSE National Centre for Clinical Audit Training Programme  
[https://assets.hse.ie/media/documents/HSE\\_NCCA\\_August\\_2023.pdf](https://assets.hse.ie/media/documents/HSE_NCCA_August_2023.pdf)



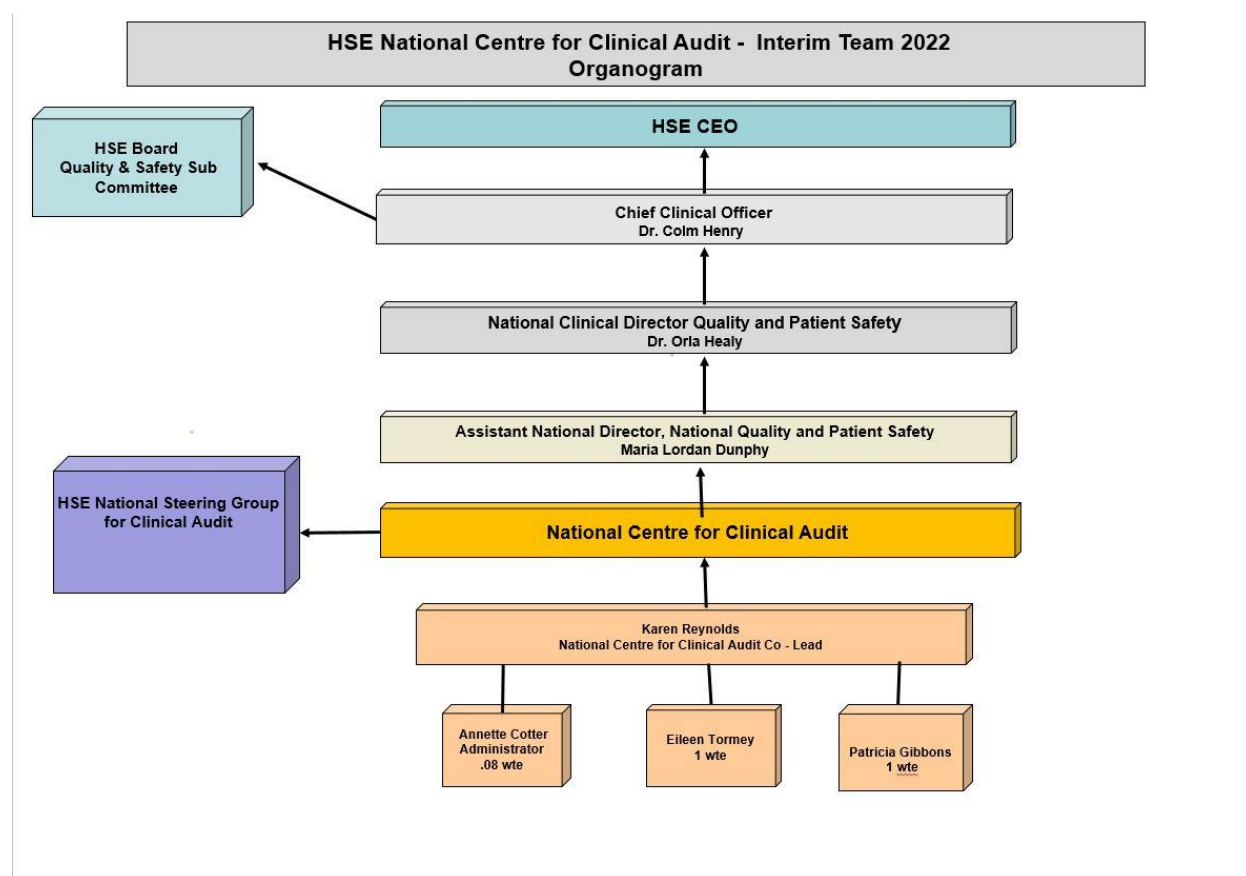
# Appendix 1 – HSE National Centre for Clinical Audit Governance and Reporting Lines

HSE National Centre for Clinical Audit – Governance Structure & Reporting Lines 2022





## Appendix 2 – HSE National Centre for Clinical Audit Interim Team 2022



## Appendix 3 - Membership of HSE National Steering Group for Clinical Audit 2022

Name of Chairs:	
Dr. Colm Henry	Chief Clinical Officer (Chair)
Dr. Orla Healy	National Clinical Lead, Quality and Patient Safety (Co-Chair)
Committee Member:	
Committee Member Professional Role:	
Dr. Philip Crowley	National Director, Research and Strategy
Dr. Eimear Brannigan	National Clinical Lead, Healthcare Associated Infections and Antimicrobial Resistance Team, Consultant Microbiologist
Professor Risteard O Laoide	National Director, National Cancer Control Programme
Dr. Siobhan Ni Bhriain	National Lead Integrated Care
Margaret Brennan	National Director, Acute Hospitals Division
Yvonne O'Neill	National Director, Community Healthcare Organisations
Dr. Geraldine Shaw	Director, ONMSD
Mr. Paul Gallagher	Chief Director of Nursing and Midwifery, Ireland East Hospital Group
Ms. Jackie Reed	National Lead, National Health and Social Care Professions
Ms. Fiona Murphy	National Screening Service (NSS)
Christine Fenton	National Patient Representative Panel
Tibbs Pereira	Patients for Patient Safety
(nominee TBC)	Clinical Directors Programme
In Attendance	
Dr. Brian Creedon	Clinical Director, NOCA
Prof. Conor O'Keane	RCPI/SQI Programmes Representative
Dr. Robert Cunney	Irish Clinical Audit Network (ICAN) Representative
Ms. Maria Lordan Dunphy	AND HSE National Centre for Clinical Audit Lead
Ms. Karen Reynolds	HSE National Centre for Clinical Audit Co-Lead



## Appendix 4 - HSE National Centre for Clinical Audit Training and Education Programme Evaluation 2022

An evaluation summary was carried out in Quarter 2, 2022 for the HSE NCCA Clinical Audit courses in May and June and again in Quarter 3/4 for Courses completed September to December.

The objectives of the Evaluation Survey were to:

- Obtain feedback from all course attendees
- Rate the usefulness of the Education and Training information and resources accessible via the learning portal
- Rate participants overall satisfaction with the Clinical Audit courses
- Identify what worked well
- Identify areas for improvement

### Key Findings from Quarter 2 2022

The key findings were that the total number of attendee accounts registering for courses grew from 56 (May 2022) to 242 (as of 21st June 2022). The total response rate for the evaluation survey was 47%. Total number of respondents: 113/242 (47%)

17/18 (**94%**) respondents rated all the *Fundamentals* in Clinical Audit course questions as *agree* and/or *strongly agree* together.

9/18 (**50%**) of respondents rated all the *Advanced* Course in Clinical Audit, 10th June questions as *agree* and/or *strongly agree* together (90% or above) and 9/18 (50%) rated them as 80% or above.

For the Fundamentals in Clinical Audit e-learning programme, 67 people completed the programme and survey, for a total of **309** staff who completed either the virtual learning course(s) (Fundamentals + Advanced) or the e-learning programme on HSeLanD (242 + 67 = 309) in May and June 2022.

### Key Findings from Quarter 3 and 4 2022

The overall feedback from attendees of the Quarter 3 and Quarter 4 2022 clinical audit courses showed the overall satisfaction with the courses was scored as 90% or above.

The Fundamentals courses scored higher than the Advanced courses (mostly 80% - 89%).

The usefulness of the Education and Training information was scored in the 90% or above range. Ninety percent (90%) of learners said they would recommend this course to others.

Comments received included:

- I found the case study really useful
- Didn't get too technical with its language, kept it simple and easy to understand
- It's given me the background knowledge to be able to carry out an audit in the service
- Efficient delivery. Good time keeping. Good collecting of resources and slides in the one place.



As a result of the Q2 2022 evaluation, an action plan was put in place by the E&T working group. The majority of actions were implemented before the virtual training courses began in Q3 2022.

An introduction by the HSE Chief Clinical Officer (CCO) has been added to the e-learning programme to enhance learning and provide the Irish context to the programme which was produced in the UK by our partners in the CASC.

Case studies from participants of all the courses, to be used for training purposes have been requested. NCCA and CASC will integrate the material received into the clinical audit training curriculum for 2023.

The action plan from the previous evaluation will be revisited with our education and training partners, CASC, and additional actions will be collated and progressed.

#### Number of staff from various services who attended Clinical Audit Virtual Courses in 2022

	Acute Hospital Groups	Community Healthcare Organisations	HSE Corporate	Non HSE	National Ambulance Service	Total attended
<b>Fundamentals Course</b>						
17 <sup>th</sup> May	32	12	0	5	5	54
18 <sup>th</sup> May	23	18	2	2	1	46
27 <sup>th</sup> September	36	38	5	3	1	83
7 <sup>th</sup> December	25	25	3	1	0	54
<b>Fundamentals Workshop</b>						
25 <sup>th</sup> May am	19	14	1	0	2	36
25 <sup>th</sup> May pm	12	12	3	0	1	28
14 <sup>th</sup> Oct am	23	26	0	0	1	50
14 <sup>th</sup> Oct pm	18	11	1	1	0	31
<b>Advanced Course</b>						
10 <sup>th</sup> June	28	16	5	4	0	53
21 <sup>st</sup> June	15	6	4	0	0	25
28 <sup>th</sup> September	10	19	1	1	1	32
7 <sup>th</sup> November	19	20	1	3	1	44
<b>Total</b>	<b>260</b>	<b>217</b>	<b>26</b>	<b>20</b>	<b>13</b>	<b>536</b>

