



A community of quality and patient safety improvers

To register scan below



Click here

Thursday, 19 October from 13.00 - 14.00

NPSO Conference special

Live from the Printworks in Dublin Castle

What is the session about?

- Learn about the new National Open Disclosure Framework being launched.
- Hear about the theme of this year's National Patient Safety Conference; *'Nurturing a Positive Culture of Patient Safety - Listening, Learning, Responding'*
- Get a taste of some of the poster submissions live from the conference hall



Maurice O'Donnell

Head of Patient Safety Legislation and Advocacy in the National Patient Safety Office

Maurice is Head of Patient Safety Legislation and Advocacy in the National Patient Safety Office (NPSO) of the Department of Health. His portfolio includes the development of relevant patient safety legislation, including the Patient Safety Act, which passed through the Oireachtas and was signed into law by the President in May 2023. Other key policy areas under his remit include the Patient Voice Partner policy, the commissioning and oversight of the Patient Advocacy Service, and the Open Disclosure Framework.



Kate O'Flaherty

Director, National Patient Safety Office, Department of Health

Kate is the Director of the National Patient Safety Office (NPSO) at the Department of Health. The NPSO provides leadership and strategic direction to deliver key patient safety policy objectives for Ireland, working closely with a wide range of stakeholders and organisations both nationally and internationally. Kate took up the role of NPSO Director in April 2023, having worked in a number of other roles in the Department over the previous decade including being a member of the COVID-19 NPHEP during 2020 and chaired its Behavioural Change sub-group.



Katie Verling

Patient advocate and Member of Patients for Patient Safety Ireland

Katie is a patient advocate. Katie's interest began in the 1980's when she studied Medical Ethics; the principles of autonomy and justice, informed consent and truth telling. When Katie developed Acute Lymphoblastic Leukaemia in 2007 her ethical interests became personal. In 2015, in collaboration with Milford Compassionate Communities she co-developed "Kicking the Bucket" a project dealing with illness, dying, death and truth telling – it ran for 3 years and is the subject of an award-winning RTE Radio 1 documentary. She is a member of Patients for Patient Safety Ireland. In her former career in arts management she was an experienced policy maker, strategist, and collaborator.



Rachel Kenna

Chief Nursing Officer (CNO) for Ireland

Rachel was formerly a Deputy Chief Nursing Officer leading on nursing and midwifery policy for patient systems, safety, and governance. She is a Registered Children's and General Nurse and has extensive clinical and managerial experience, spanning 30 years in Ireland and the UK across a wide variety of clinical areas. Prior to her roles in the Department of Health, Rachel was Director of Nursing in Ireland's largest children's teaching hospital with national responsibility for the provision of quaternary and tertiary healthcare services.



Lorraine Schwanberg

Assistant National Director Incident Management, NQPSD

Lorraine leads out on the Incident Management arm of the National Quality and Patient Safety Directorate (NQPSD) in the HSE which includes Incident Management, Open Disclosure and the National Incident Management System (NIMS). This team are leading out on the implementation of the Patient Safety (Notifiable Incidents and Open Disclosure) Act 2023 and National Open Disclosure Framework across the HSE in partnership with colleagues and with the support of patients as partners. Lorraine has worked in leadership roles in incident management, quality, risk and patient safety for many years, predominantly in the NHS before joining the HSE as AND QPSIM at the end of 2021. Lorraine also enjoyed a career as a paediatric and general nurse in Ireland where she developed an interest in patient safety which remains her passion.



Bernie O'Reilly

Member Patients for Patient Safety Ireland

Bernie O'Reilly is a member of Patients for Patient Safety Ireland (PPPSI) and has followed the progress of the HSE Open Disclosure policy for eight years. She is a member of the HSE National Open Disclosure Steering Committee and a member of the Patient Safety Act 2023 HSE Implementation working group Working Group. Bernie lives and works on the family farm in County Meath. She is a member of a local writer's group and writes poetry.



Angela Tysall

HSE Lead for Open Disclosure. General Manager National Open Disclosure Office

Angela is the HSE Lead for Open Disclosure since 2010 and Manager of the National Open Disclosure Office since May 2019. Angela's background is in nursing and worked for 6 years as a nurse manager and service manager in the NoWDOC GP Out of Hours Service managing 5 treatment centres and a call centre.

She is passionate about patient safety and particularly, Open Disclosure and about the important role that patients, service users and their families have as equal partners in care and in patient safety generally.

Co-hosts



Dr. John Fitzsimons, Clinical Director with the National Quality and Patient Safety Directorate and Consultant Paediatrician at Children's Health Ireland at Temple Street.



Juanita Guidera, Programme Manager - Staff Engagement for Quality with the National Quality and Patient Safety Directorate.

National Quality and Patient Safety Directorate

The National QPS Directorate provides a regular lunch time, one hour webinar series, focusing on quality safety and improvement. Running approximately every two weeks (in term time), it is open to all those interested in improving quality. Join individually or together as a group to assist in building your own local QPS networks. You can watch back previous episodes on our YouTube channel.

@NationalQPS @QPSTalkTime Kris.kavanagh@hse.ie