



A community of quality and patient safety improvers

Tuesday, 7 November from 13.00 - 14.00

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Hospice Friendly Hospitals

"QI approaches to improve End of Life Care"

What is the session about?

- Introduction to the Hospice Friendly Hospitals Programme and their Quality Improvement Awards with examples of previous awardees.
- Hear about the award winning QI project "Together in Sympathy" book in Mercy University Hospital Cork.
- Interactive session with the opportunity to explore QI in end-of-life care.



Alice Anderson

Programme Manager for Hospice Friendly Hospitals, Irish Hospice Foundation

Alice has worked on the Hospice Friendly Hospitals programme since 2017, working at both the local and national level to improve end-of-life care in acute hospitals for patients, families, and healthcare staff. Hospice Friendly Hospitals works to develop the capacity of acute hospitals to meet the Quality Standards for End-of-Life Care in Hospitals and to improve the culture in hospitals in relation to all aspects of dying, death and bereavement. We do this using a culture change and quality improvement approach.



Lucy Andrews

Development Officer for Hospice Friendly Hospitals, Irish Hospice Foundation

Lucy Andrews is the Development Officer on the Hospice friendly Hospitals team. Lucy is passionate about supporting professionals within their role and encouraging both large and small quality improvement projects that have an impact on those receiving care at end of life, those important to them and the healthcare staff providing the care.



Edel O'Neill

End of Life Care Coordinator Mercy University Hospital Cork

Edel is the End of Life Care Coordinator working at the Mercy University Hospital Cork. Prior to this she has worked for over 20 years as a Registered General/Sick Children's Nurse and has gained vast experience working in the acute clinical setting as Clinical Nurse Manager 2, CNS in Paediatric Intellectual Disabilities and as Nursing Support Services Manager. As End of Life Care Coordinator, Edel supports and coordinates all activities associated with End of Life Care.

Co-hosts



Dr. John Fitzsimons, Clinical Director with the National Quality and Patient Safety Directorate and Consultant Paediatrician at Children's Health Ireland at Temple Street.



Róisín Egerton, Programme Manager, Quality and Patient Safety Improvement

National Quality and Patient Safety Directorate

The National QPS Directorate provides a regular lunch time, one hour webinar series, focusing on quality safety and improvement. Running approximately every two weeks (in term time), it is open to all those interested in improving quality. Join individually or together as a group to assist in building your own local QPS networks. You can watch back previous episodes on our YouTube Channel @NationalQPS

[@NationalQPS](#) [@QPSTalkTime](#) Kris.kavanagh@hse.ie



An Stúirthóireacht um Ardchaighdeán
agus Sábháilteacht Othar
Ollig an Párlaimintíocháil Clínicí

National Quality and
Patient Safety Directorate
Office of the Chief Clinical Officer