



A community of quality and patient safety improvers

Tuesday, 5 December from 13.00 - 14.00

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# “Together, to improve health and care”

## Join the Q Community!

### What will I learn?

- Learn about the membership organisation called the “Q Community” and how its network is growing in Ireland and the UK to improve health and care.
- Join the conversation with Q members on the how the Q Community can benefit you.
- Learn about Q's recent insight project: understanding, measuring and improving the engagement of staff in major change.
- Discover how to apply to become a Q Community member which is free for individuals.



### Stacey Lally Deputy Director, Q

Having joined the Q team in 2015 during its design phase. Stacey leads the strategic shaping and delivery of several Q's key areas of work including learning and development membership and work with system-level partners. Stacey's background is in leadership development. Before joining the Health Foundation, Stacey worked for the NHS Leadership Academy. She was part of the small team that set the Academy up and latterly worked on the development and delivery of a variety of national leadership programmes and interventions, supporting individuals and teams. She is an experienced facilitator with an interest in design thinking, the disciplines of organisational development and how they can improve team and individual effectiveness. She has an MSc in Healthcare Leadership.



### Miriam McCarthy

**Health Sciences Academy Manager, University of Limerick & UL Hospitals Group**

Miriam is the Health Sciences Academy Manager, working with University of Limerick, UL Hospitals Group and Mid-West Community Healthcare to bring research, education and innovation closer to clinical practice. Miriam has a wealth of experience in the healthcare industry, graduating with a degree in Physiotherapy, extensive clinical career and then a very successful transition to management roles, incorporating change and project management. She is also a Professional Executive & Personal Coach. She is passionate about effective engagement strategies, communication excellence, patient participation and quality improvement.



### Clifford Mitchell Senior Improvement Advisor

Clifford Mitchell, Regional Senior Improvement Advisor at Health and Social Care Quality and Improvement Northern Ireland believes collaboration is the secret to success. As one of the senior improvement advisors at Health and Social Care Quality and Improvement (HSCQI) he has experienced first-hand how investing time and effort in networking can reap rewards in the long-term.

### Co-hosts



**Dr. Maureen Flynn**, Director of Nursing, QPS Connect Lead with the National Quality and Patient Safety Directorate and ONMSD



**Róisín Egenton**, Programme Manager, Quality and Patient Safety Improvement

## National Quality and Patient Safety Directorate

The National QPS Directorate provides a regular lunch time, one hour webinar series, focusing on quality safety and improvement. Running approximately every two weeks (in term time), it is open to all those interested in improving quality. Join individually or together as a group to assist in building your own local QPS networks.

@NationalQPS @QPSTalkTime Kris.kavanagh@hse.ie

