

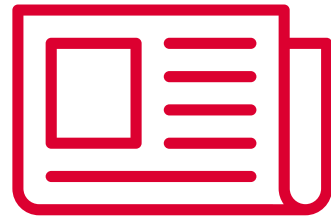


Q- COMMUNITY MEMBERS OF IRELAND TEA TIME CATCH-UP



15TH NOV 2023 : CO-HOSTS ROB CUNNEY & MAUREEN FLYNN

PUBLICATIONS



Latest from The Health Foundation

Briefing: Improvement as mainstream business - The strategic case

- To help organisation, system and national leaders navigate the complex landscape of improvement activity, this briefing describes four key current 'improvement modes'.

A guide to making the case for improvement:

This guide is divided into four broad areas improvement approaches can benefit: the health and care workforce, patients, service users and society, organisations and system-level bodies.

Service Design, moving from Experiment to Prototype using A Systemic Approach

Article from John Mortimer that summarises the the systems engineering approach to improvement.

[*Click text to access.](#)

LATEST EVENTS



How to build and lead effective networks and communities

- How to be an effective Network Weaver: 12.30 - 14.00, 23 Jan 2024
- Systems convening: leading social learning to transform your system: 12.30 - 14.00, 06 Feb 2024

Understanding, measuring and improving the engagement of staff in major change

- A new how-to guide is now available, helping you to understand the 10 principles that underpin how you engage staff well in change and providing flexible tools that you can use to measure engagement in the major change projects you're delivering.

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QUALITY & PATIENT SAFETY MATTERS



Latest edition of Quality and Patient Safety Matters. This bumper edition highlights how services across Ireland partnered with patients for World Patient Safety Day. Read about:

- "Your Health, Your Voice": Three questions to ask at your next healthcare appointment
- UL Hospital, Coombe, Connolly, Tipperary, Tallaght, Our Lady of Lourdes, Patient Advocacy Service and more share how they engaged with patients for World Patient Safety Day 2023.
- Patient stories: "When everything changes..." with Katie Verling
- Patient stories: "Navigating the difficult journey of fatal fetal diagnoses:" with Alison Lynch



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WELCOME

We are delighted to welcome **4** new Q-members!

Welcome to the Community!

Ronan Halpenny: Social care project management lead, HSE

Julie Keegan: Quality, Safety and Risk Coordinator, HSE National Screening Services

Dr. Dimuthu Rathnayake: Post-doctoral research fellow, University College Dublin

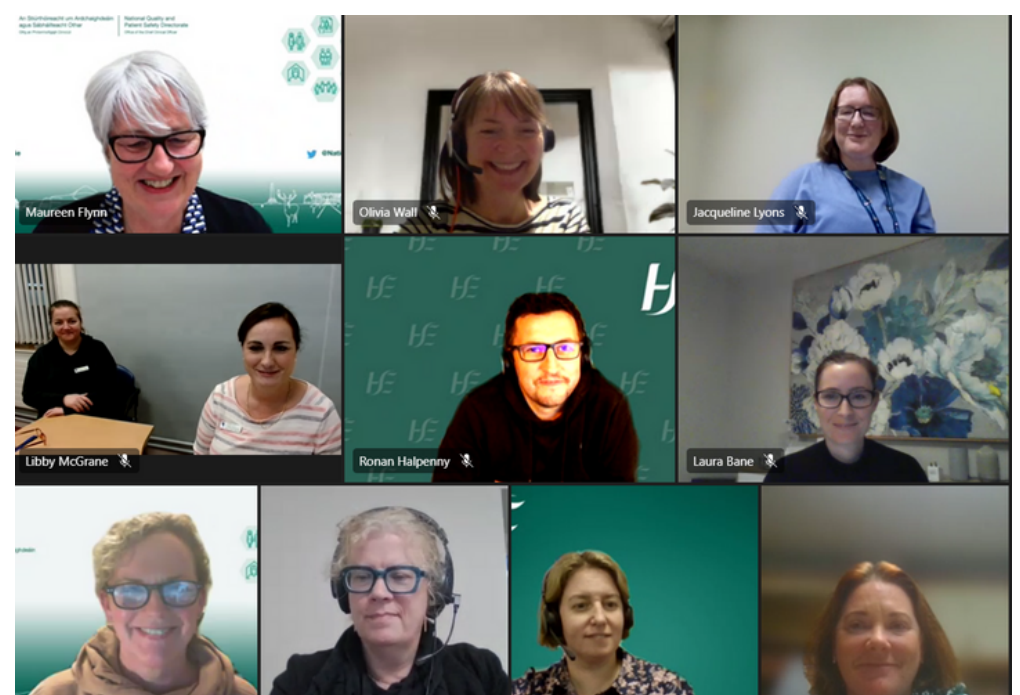
Naomi Nowlan: QI advisor

Join us:

17 January, 4pm

NEXT TIME!

Until then, wishing you all a Merry Christmas and Happy New Year!



NEW EPISODE



Latest from Walk and Talk Improvement: Ideas for Safe Quality Care

Deconditioning: Patient Harm Hidden in Plain Sight

In this episode we discuss how through deconditioning, we are unintentionally "killing patients with kindness". Our three guests are nursing leaders who are spearheading social movements across the world to help prevent deconditioning and encourage us to invest in our older selves.

- Featuring Brian Dolan (Health Service 360), Deirdre Lang (HSE) and Caroline Lecky (Public Health Agency, Northern Ireland).
- Hosted by Maureen Flynn (HSE).

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