

LEARN DIRECTLY FROM PATIENTS/SERVICE USERS AND STAFF

Patient Safety Stories

Give voice to the experience of both patients/service users and staff who have been involved in or impacted by patient safety issues.



Patient Safety Community

National community for staff working in the HSE/HSE funded services with an interest in QPS. The community offers peer support and opportunities to share learning, network and work together.



CONNECT WITH US

 www.hse.ie/pst/

 patientsafetytogether@hse.ie

Please contact us if:

- you are interested in co-developing content or resources with us,
- there is a patient safety issue you feel we should explore further for PST content,
and/or
- you are a HSE or HSE funded staff member with an interest in QPS and would like to request membership of the Patient Safety Community.

Patient Safety Together
QPS Incident Management
National Quality and Patient Safety Directorate,
Office of the Chief Clinical Officer, HSE



PATIENT SAFETY TOGETHER

Learning, Sharing and Improving

Sharing up-to-date patient safety information to help improve our health service for everyone, including patients, service users, clients and healthcare workers.



WHAT IS PATIENT SAFETY TOGETHER?

Patient Safety Together: learning, sharing and improving is a freely available on-line resource providing a reliable and easily accessible approach to sharing quality and patient safety (QPS) learning within Irish healthcare.

HOW DO WE SHARE LEARNING?

Together with people who use and work in our health services, we use up-to-date QPS information including incident management data and national and international evidence to co-develop and share learning for patient safety.



To access resources



LEARNING FROM INCIDENTS, RESEARCH AND DATA



HSE National Patient Safety Alerts (NPSAs)

High priority patient safety communications which require HSE and HSE funded services to take mandated specific action(s) within an identified timeframe in order to reduce the risk of occurrence or recurrence of patient safety incidents that have the potential to cause serious harm or death.

What does it mean for me as a patient or service user?: A HSE NPSA supporting infographic

This infographic uses non-technical language in plain English to explain

- what a HSE NPSA is
- why it is being issued
- what it means for patients, service users or their families.

It also outlines what (if anything) the patient, service user or their family may need to do if the alert is relevant to their care.



Patient Safety Supplements (PSS)

PSS are short publications focusing on patient safety information that can be shared for learning purposes to raise awareness of a clinical risk or patient safety issue.



HSE Patient Safety Digest

The Digest contains listings of recently published journal articles, reports and information relating to patient safety.



Spotlight Series

Each instalment highlights different QPS initiatives, examples of local shared learning or QPS content that may impact the wider healthcare audience in Ireland.

